Chapter 9

Activity SS9-2 Listening Types

Directions: There are five types of active listening: appreciative, critical, deliberative, empathetic, and reflective. In the following chart, describe a time when you applied each listening type. Reflect on how well you listened during each situation. In which type of listening do you excel?

|  |  |
| --- | --- |
| Listening Type | **Application** |
| appreciative |  |
| critical |  |
| deliberative |  |
| empathetic |  |
| reflective |  |